

RESOURCES FOR RENTERS

ECHO Fair Housing

Monday-Friday 9:00 a.m. - 4:30 p.m.

888-887-3246 (ECHO)

Counsels renters and owners on their rights and responsibilities, and investigates complaints of housing discrimination. The City of Alameda refers all owner/renter inquiries not related to rental increases to ECHO Fair Housing. In particular, ECHO can advise you about what constitutes proper notice of a rent increase and contacting appropriate agencies about specific problems regarding maintenance and living conditions.

City Building Inspections

Monday-Friday 8:30 a.m. - 5:00 p.m.

748-4564

Inspects properties for possible violations of housing code standards.

County Bureau of Environmental Services

567-6800

Monday-Friday 8:30 a.m. - 5:00 p.m.

Inspects properties for possible violations of health standards.

Alameda Red Cross ACCESS Program

Monday-Friday 8:30 a.m. - 4:30 p.m.

814-4200

(Evening appointments available)

Rent guarantees available to persuade owners to accept payments for past-due rents and/or move-in costs. Funds for limited-term rental and/or childcare assistance. Support services to help families establish and maintain economic self-sufficiency, including assistance with budgeting, rent, utilities, and transportation.

IF YOU ARE IN DANGER OF BECOMING HOMELESS, CONTACT:

Midway Shelter

1-866-A-WAY-OUT

24-hour Hotline **(866)292-9688**

Emergency shelter, case management, job lists, and referrals to other services.

SERVICES AVAILABLE FROM THE AGENCIES BELOW WHICH MAY ALSO BE HELPFUL:

Alameda Food Bank

Distributions: Monday, Wednesday & Friday

1900 Thau Way, and 650 W. Ranger

1:00 - 4:00 p.m.

523-5850

Emergency food program including standard monthly food packages, client choice monthly food distribution, and government surplus distribution.

One Stop Career Center

College of Alameda, 555 Atlantic

Monday-Friday 8:00 a.m. - 4:45 p.m.

748-2208

Employment counseling, training, job lists, and support services.

California Tenants - A Guide to Residential Tenants' and Landlords' Rights and Responsibilities is available at all branches of the Alameda Public Library, Development Services, and on the Department of Consumer Affairs homepage: www.dca.ca.gov. It explains renters rights under California law, such as protection from eviction if a renter files a complaint with a public agency. ECHO Fair Housing (listed above) can help you determine if your rights have been violated.